

# Benefit Advocates Are Here To Help



Liquid Environmental Solutions has teamed up with Alliant Insurance Services to provide you with access to Benefit Advocates. These experienced benefits professionals are here to help you and your covered dependents any time you have a benefits-related question or problem.

## **Advocates can help with...**

- General benefit questions
- Claims and appeals questions
- Prescription problems
- Enrollment and eligibility questions
- COBRA inquiries

Call (800) 489-1390

8 am – 8 pm (Eastern Time)

Monday – Friday

Email: [benefitsupport@alliant.com](mailto:benefitsupport@alliant.com)

## **Which benefits are covered?**

Benefit Advocates can answer questions about your medical, dental, and vision insurance; the employee assistance program; fringe benefit accounts; and life and disability benefits.

## **Need claims assistance?**

Your Benefit Advocate will give you a HIPAA Authorization Form to complete if you want help with claims-related issues. The form gives your Advocate permission to work with your doctor and the insurance company to resolve your issue. You can revoke that permission at any time or grant it for only a limited period to only the people listed on the form. If you have questions about the HIPAA form itself, your Advocate can help with that, too!

If you have questions about other benefits Liquid Environmental Solutions provides, please contact the benefits department directly.

